



County Manager Accomplishments

December 2023



2023

A year of laying the foundation for
generational change within our community



2023 Accomplishments

✓ Regionalization of Dispatch/EMS/Fire

- Executed regionalized computer aided dispatch (CAD) platform ILA with Reno/Sparks/REMSA in September
- CAD implementation underway for target 24-month timeline

✓ Improve Elections Administration/Execution

- Completed independent consultant review of ROV 2022 elections operations
- Implemented full staffing consistent with consultant recommendations
- Standard Operating Procedure (SOP) development underway for PPP

✓ Launched Climate Resilience Initiative

- Hired Sustainability Manager
- Award-Winning Green Recovery Plan
- BCC accepted May presentation on planned priorities
- Secured sustainability federal grant for Gerlach
- Adopted CPACE Resolution

✓ Launched Equity and Inclusion Initiative

- BCC accepted presentation at June BCC meeting
- Language access and facilities disability compliance initiatives underway





2023 Accomplishments

- ✓ **Implemented Permanent Supportive Housing**
 - 50-unit project under construction on Cares Campus
 - August presentation to BCC on available County parcels
 - December BCC presentation on affordable housing incentives
 - Lease agreement with ASI for 120 units
 - \$2 million in Affordable Housing Trust Fund
- ✓ **Updated and Adopted Employee Compensation Administration**
 - BCC affirmed new salary policy
 - Completed classification and compensation analysis
 - Implemented updated plan in August 2023
- ✓ **Envision Washoe 2040 Master Plan Update**
 - Approved at the October Planning Commission meeting
 - November BCC meeting approval
- ✓ **Established County Leadership Role in Regional Behavioral Health**
 - Purchased West Hills Behavioral Health Hospital
 - Initiated Behavioral Health Administrator and support staff





2023 Accomplishments

- ✓ Completed the implementation of Gerlach broadband enabling high speed internet for the community
- ✓ Developed community broadband plans in collaboration with OSIT for the North Valleys and North Pyramid Highway corridor
- ✓ Implemented successful Community Reinvestment program to equitably allocate \$91 million ARPA funding
- ✓ Began CISA (Community Integration Self Assessment) evaluation of County facilities
- ✓ Implemented SpeakUp with eComment and Sign In To Speak services to extend public outreach capabilities for BCC meetings
- ✓ Conflict Counsel fee revision in conjunction with District Court
- ✓ Prepared RFP for \$1.8 million in improvements to the Senior Center; work to begin the end of January 2024
- ✓ \$500,000 spent on improvements to Sparks and 9th Street senior centers over the past year





Enhanced Commissioner Support Program



Washoe County Leadership Academy – Inaugural class complete and 2nd year underway

- Received 267 applications in year two, up from 180 in year one
- Increased curriculum by one full day, from 8 to 9 days
- Nine first-year alumni applications to boards and committees, with five appointed; one new hire
- Two class projects successfully completed in year one, with a single project for year two focused on foster and adoption



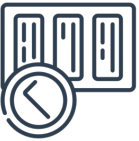
Completed Commissioner Onboarding Program for three new commissioners

Conducted 99 public meetings (including CABs)

Facilitated 44 proclamations and recognitions

Resolved 253 escalated constituent requests out of 281 total

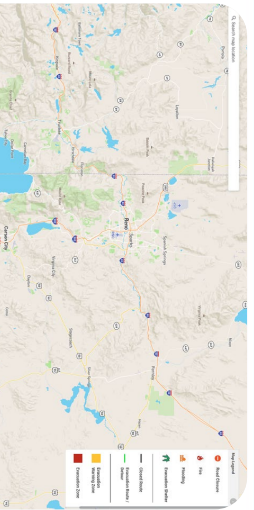
Resolved 280 commissioner requests out of 305 total



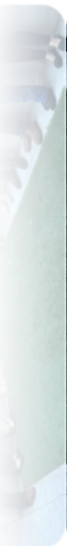


2023 Accomplishments

- ✓ Implemented Perimeter emergency evacuation mapping tool
- ✓ Successfully implemented Lemmon Valley flood mitigation action plan to prevent residential flooding during the second worst winter on record
- ✓ Increased childcare capacity by 250 children for foster families and County employee families
- ✓ Developed and launched an online HUB documenting development activity and included development reviews at CAB meetings
- ✓ Community generated \$6.5 million in private investment in Cares Campus
- ✓ Settled WCSD Incline Village litigation
- ✓ Expanded employee development initiatives including:
 - Speaker series
 - Internal Leadership Academy in collaboration with UNR
 - Professional coaching where appropriate



KOLO CARES





New Leadership Hired

- ✓ **Government Affairs Liaison**
- ✓ **Public Defender**
- ✓ **Alternate Public Defender**
- ✓ **Director, Human Services Agency**
- ✓ **Sustainability Manager**
- ✓ **Registrar of Voters Staffing**
- ✓ **Conflict Counsel Administrator**
- ✓ **Improved and expanded recruitment for boards and commissions**





Strong Financial Management

Accounting and Budget Management

- Award-winning accounting, financial reporting and budgeting
- Clean independent financial statement audit and compliance
- Ended fiscal year 2023 with better-than-anticipated General Fund financial results
- Expenditures continue to be less than budget



Strong Financial Management

Positive Debt Management and Financial Ratings

- Moody's affirmed the County's AA2 stable, and Standard & Poor's increased the County's AA bond rating to AA+ and noted strong management team and financial management

Grant Acquisition

- Awarded almost \$180 million in federal COVID funds since beginning of pandemic
- Established framework for distributing the \$40 million (\$2 million-per-year) Opioid Settlement funds to reduce addiction



Community Reinvestment Funding

Federal Funds Management

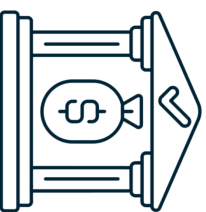
ARPA			
ARPA-SLFRF	\$91,587,038	Grant Management	Funds Received
ARPA-LATCF	\$9,427,223	Grant Management	Funds Received
Appropriations FFY24			
Bailey Creek Stormwater Management	\$1,932,000	Grant Management	Awarded-Pending Federal Budget Approval
WCSO - Rapid DNA Program	\$996,300	Grant Management	Awarded-Pending Federal Budget Approval
Appropriations FFY23			
Lemmon Valley Heppner 5 Stormwater	\$2,700,000	Application to Congress	Awarded - Funding Available
Appropriations FFY22			
CPF-Cares	\$12,000,000	Grant Management	Awarded - Funding Available
CPF-WCSO Infirmery	\$2,335,000	Grant Management	Awarded - Funding Available

Total **\$118,876,071**

New Discretionary Funding

New Grants Awarded			
LifeSet - Services for young adults aging out of foster care	\$1,282,498	Grant Writing Support	Awarded-Funding Available
Veterans Treatment Court Discretionary Grant Program	\$945,461	Grant Writing Support	Awarded-Funding Available
Improving SUD Treatment & Recovery Outcomes for Adults	\$826,852	Grant Writing Support	Awarded-Funding Available
Justice and Mental Health Collaboration Program	\$547,969	Grant Writing Support	Awarded-Funding Available
Support Treatment Accountability & Recovery	\$439,487	Grant Writing Support	Awarded-Funding Available
Fund for a Resilient Nevada	\$365,146	Grant Writing Support	Awarded-Funding Available
CDBG-CV Cares & Safe Camp	\$244,062	Grant Management & TA	Awarded-Funding Available
Energizing Rural Communities Prize	\$100,000	Grant Writing Support	Awarded-Funding Available
Total	\$4,751,475		

TOTAL FUNDING **\$123,627,546**





On-Going Regional Collaboration

Facilitated ongoing problem-solving discussions across Washoe County

Public/Private:

Children's Cabinet

WCSD

EDAWN

RTC

RSCVA

TMCC

UNR

RHA

Health:

NNPH

REMSA

Renown

NNMC

St. Mary's

Managed Care

Organizations

Neighboring

Jurisdictions:

NV Association of

Counties

Pyramid Lake Paiute Tribe

Regional

Dispatch/EMS/Fire:

Reno PD/Fire

Sparks PD/Fire

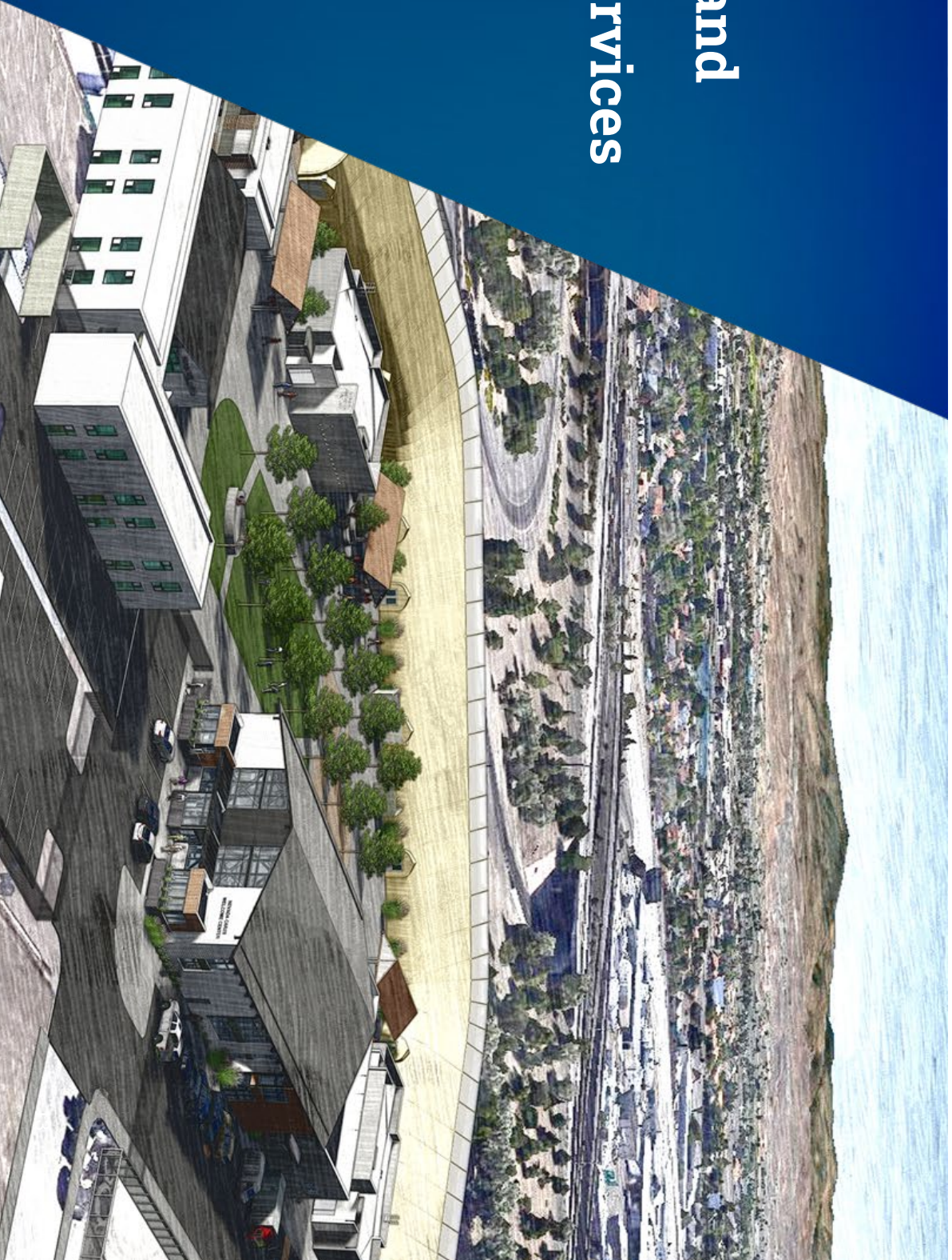
WCSD

Truckee Meadows Fire

REMSA

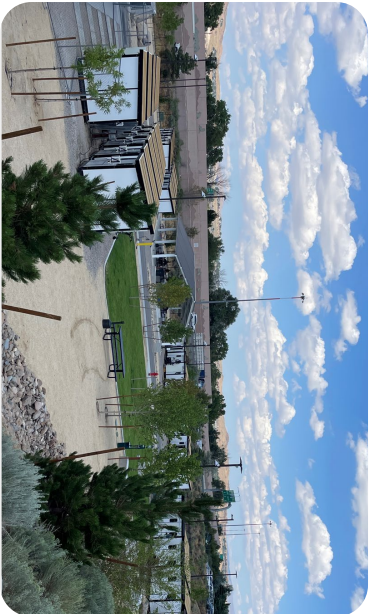
Others

Housing and Homeless Services





Serving Our Vulnerable Populations



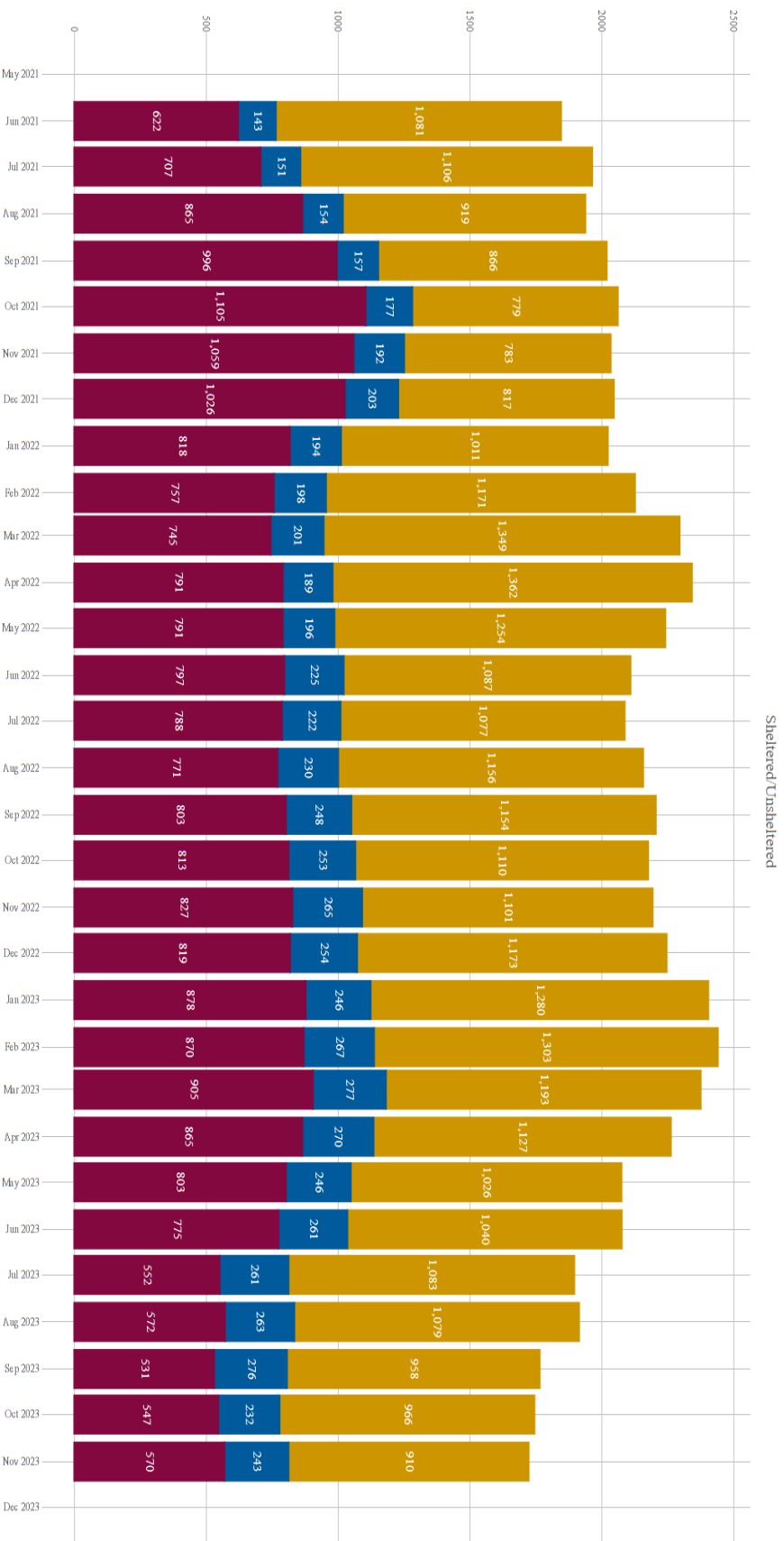
- Over the past year, the Nevada Cares Campus and Our Place permanently housed 486 single adults and 35 families
- Achieved Quality Data through Built For Zero for all subpopulations, with 94% of community programs reporting into the HMIS central database
- Launched a regional dashboard on washoecounty.gov to display current data and available shelter bed counts
- Received designation as an eligible Medicaid provider for cost recovery
- Completed the Cares Campus Safe Camp pilot program and opened the permanent site
- Completed and opened the Cares Campus Resource Center and Emergency Overflow Center (84 beds)
- Secured \$21.9 million to build Supportive Housing on the Cares Campus through Home Means Nevada and broke ground on the project

Housing and Homeless Services



Regional Dashboard – Sheltered / Unsheltered

Program



Awards





Gerlach: Energizing Rural Communities Prize



American Planning Association
Green Recovery Plan
Award/NV Chapter



Alt. Public Defender Marc Picker
Lifetime Achievement award



Public Relations Society of America:

- Silver Spike and Best in Show for Election Transparency
- Silver Spike for Internal Communications for launch of the Calm App



Medical Examiner Dr. Laura Knight
2023 Governor's Award promoting organ
and tissue donation



*Distinguished
Budget
Award*



*Certificate
of Achievement
FOR EXCELLENCE IN
Financial Reporting*



National Guardianship Association
President's Award

The Year Ahead

2024





2024 Key Goals

- Implement regionalized dispatch/EMS/fire services
- Complete West Hills refurbishment and open the facility for mental health services
- Hire a Behavioral Health Administrator/support staff
- Expand and improve senior services and facilities
- Upgrade of our election infrastructure, processes and staffing in preparation of 2024 elections
- Conduct secure elections (Presidential Preference Primary, Primary, General)
- Engage in Fiscal Equity analysis with Cities of Reno and Sparks
- Expand broadband availability utilizing state and federal funds
- Establish sustainability plan priorities to achieve 2025 and 2035 milestones
- Continue Diversity, Equity and Inclusion initiatives focusing on Language Access and ADA compliance
- Identify A New Courthouse Solution
- Develop Funding Plan for Infirmiry



Thank you!

